

G.A.I.C.
DECEMBER 04, 2004

Attendees: *James Lamphere, Gwen Thorpe, Shannon Ideus, Trish Owen, Diane Gonzolas, Doug Thomas, Rita Dey, Terry Lowe and Michelle Zuhlke*

Approval of Minutes

Minutes were approved as distributed.

Members of the GAIC

I've tried two or three times to get a hold of Jim Schultz (citizen member), and have had no success. I've only tried with email though, so I think I'll email Annette McRoy and see if she knows because she is the one who brought his name forward. We may need to get a new citizen appointed if he is no longer going to participate.

InterLine Support Position in CIC

The position that was vacated by David Jane' is going to move back to Information Services when it is re-filled. Mark wants CIC to participate with IS in filling the position. As you know Heather Bennett has been filling in for that position so she is going to be one likely candidate. We will talk to Don about that position. We will need to talk about a web design agreement because we will need to change what we have between the County since it's with CIC.

Statistics

There were not quite 8 ½ million hits in November, however, we did have some great activity on the County Attorney's new court scheduling system. It went from their month average of 5,000 hits to over 25,000 on the NT Server with another 110,000 on the IBM Multiprise. Due to this increase, I had Technical Support go back and look at where originating IPs addresses. The Lincoln Public Schools were 4,900 of the 110,000 hits. So we hope they don't think it is a true criminal history check. The information only includes County contacts, it is a local "watered down" criminal history, who's real purpose is one of current case status look up. There were 32 different originating IP addresses that had over 500 hits each. So, I had them look at it on a daily basis. On the 6th it was \$20,000 and then on November 7th and the 8th they were both just a little bit over \$10,000 then it basically trailed off a little bit. The announcement of the site probably had a significant positive impact on it. So, it is very possible that if the announcement came out on the 5th or 6th it would explain why these three or four days came up so heavy. The lowest day was 1,000 which is still quite a few hits. The Election Commission obviously had a big month because of the November Elections they were pushing 80,000 in November. In the non-election cycle they are around 10,000 and it builds up as you get closer and closer to an election. The Public Works had a big month also at 78,000 in September, 124,000 in October and then almost 134,000 for November. So, people are using those and we will probably see more people looking at those as bad weather appears when people want to look at street conditions snow removal, and traffic.

The Assessor had 933,000, the County Treasurer had 77,000, and the Register of Deeds was right at 300,000. The total IBM Multiprise platform was over 1,444,000. The images were over 1,000,000 again this month. CJIS hits were over 251,000 which on a daily average was an all-

time high. There were 26,000 accident reports downloaded, and 3,636 Criminal History checks performed. The Building and Safety System also had over 20,000 hits.

User sessions were the second highest ever, just a few hundred less than last month. When you consider that November has fewer days our actual daily average number of users was at an all-time high as was their average length of stay. Therefore, it's safe to say that November was a very active month for the web facilities.

The Mayor's Office received some calls stating that someone has been running through the backyards of some residents in the Southeast side of town and taking photos. So, people have called and asked if it was the Assessor's Office. It wasn't, so they are encouraging people to call the police and report any such activities.

E-PAYMENTS

We had another month of just under \$100,000 a little bit up from October. We had gross proceeds of \$95,290 with the net being a little over \$92,900. As far as the components making that up, there were 29 animal tags, 27 property tax payments totaling a little over \$50,000. There were \$8,300 of net proceeds from 434 parking tickets, and another \$6,000 plus collected for 607 criminal history checks. The event parking was down a little bit because the football season is over, but we did meet the projection of \$30,000. Lastly, the water bills were up just a little bit to over \$25,000 collected from 247 payments. So, that means to date nearly \$3.3 million has been collected via the web over the last two years. Jim Lamphere from Capitol Title went back and talked to his accounting people to see if draw down accounts for outstanding water bills were something that they could use. Due to recent legislation regarding the separation of all account activities, it is not feasible for use by title companies.

New Web Based Applications

Applicant Tracking is the newest application that will shortly be on the web. It is 508 compliant (visually impaired). We had Nancy from the Nebraska Commission for the Blind and Visually Impaired come over and run it through a product called "Jaws," which is a browser reader and generally it faired quite well. The pages are nearly all compliant, but when you have things like "rotators" on your homepage it makes it difficult. The plan is that after the holidays it will go live. We've ordered JAWS and a product called Zoom Text for PC at Personnel to be available for the visually impaired. We are also going to install JAWS on a machine in IS so that we can test new pages for functionality. So, along with Applicant Tracking we are also reviewing pages for which IS is responsible. Chris has gone through all the portals and first level pages. The "My Interlink" thing is done, parts of the application itself are already done. He is in the second level menus now and will get into the third. The hope is that we will go through templates for all the homepages on the County and the City and just make sure they are working. At that point we'll need the web assistance to work on the other 35,000 pages. Generally, they were very good because when Nancy came in she spent an afternoon in the office the site was pretty well compliant already however we did identify some minor changes. Our hope is the vast majority of those pages will be fine and will take very little tweaking or modification. So, that is where we are on this project.

The "My Interlink" is all in place now and log records are being written. We haven't had any

complaints. We had one case that did come in where we found out that they had a firewall set up and that it would not allow cookies. Unfortunately, without cookies it doesn't work. So, they fixed that thing and it worked just fine.

We don't really know if the Register of Deeds has gotten a lot of registrations from around the country/world for document access as they handle the registration process themselves. The assumption has been that there have been people from all over the world looking at these filed documents, but based on the lack of a significant drop in Deeds web hits, maybe they are not.

Appointments

Jim Lamphere is willing to serve again, Trish Owen is willing to serve again, Shannon you recommended Michelle then, is that right? That leaves one spot and Rita agreed to fill the final rotating internal slot. We normally flip it anyway, two City and one County and then one City and two County. So, Trish is now the floating County representative, with Michelle and Rita on the City side if that is okay. We will work with Corrie Kielty/Wesely in the Mayor's Office to make the formal appointments. We'll then have Corrie forward the recommendations to Gwen Thorpe for scheduling on the County side. Doug will attempt one last time to contact Jim Shultz about his participation.

Next Meeting

January 19, 2004